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README FOR SAP BUSINESS ONE 8.8

TABLE OF CONTENTS

- Introduction
- SAP Business One Software Packages
- Contents of the SAP Business One 8.8 Full Product DVD
- Contents of the SAP Business One 8.8 Upgrade Package
- System Requirements
- Release Updates
- Last Minute Changes
- Functionality Updates
- Additional Information
- Support and Feedback

INTRODUCTION

This ReadMe file contains last-minute information not documented elsewhere. We recommend that you take a minute to read the information in this document before you begin installing this version of SAP Business One. We also recommend reading the Easy Start Guide and the database-dependent Administrator's Guide, located on the application DVD, before installing the application.

Note:

The Demo databases are not for productive use. New customers should use new companies.

SAP Business One Software Packages

Product Version

- SAP Business One 8.8 – Full product DVD
- Database – One of the following databases may also be included, according to the configuration of SAP Business One purchased: Microsoft SQL Server 2005, Microsoft SQL Server 2008.

Upgrade Version

The upgrade version is available as a download package.

Contents of the SAP Business One 8.8 Full Product DVD

- SAP Business One 8.8 (Autorun.exe file, Autorun.inf file)
- ReadMe (ReadMe.pdf) – This document
- Build number and date (Info.txt)

- Easy Start (EasyStart.pdf) – English version. The translations are in the documentation folder.
- Documentation folder containing a set of documents describing how to install, run and maintain SAP Business One
- Packages folder containing installer and installation files for Server, Client, Server Tools, SDK, Data Transfer Workbench, Solution Packager, remote support platform, Outlook Integration Server, Outlook Integration Standalone, Add-Ons, and Country-Specific Content
- Autorun folder containing Autorun files and images

Contents of the SAP Business One 8.8 Upgrade Package

- SAP Business One 8.8 Upgrade Wizard (Upgrade.exe file, Autorun.inf file)
- Wizard folder containing the executables, DLLs, online help and other related files for the upgrade wizard
- ReadMe (ReadMe.pdf) – This document
- Build number and date (Info.txt)
- Easy Start (EasyStart.pdf) - Includes all available languages
- Documentation folder containing a range of documents describing how to install, run and maintain SAP Business One
- Packages folder containing the folders for Upgrader Common, Upgrader AddOns, Upgrader Help, Server Tools, SDK, DI API, Data Transfer Workbench, Solution Packager, remote support platform, Outlook Integration Server, Outlook Integration Standalone, and Country-Specific Content

SYSTEM REQUIREMENTS

The SAP Business One System Requirements document is available in SAP Business One Customer Portal at: <http://service.sap.com/smb/sbocustomer/documentation>.

For details of supported platforms, refer to the Supported Platform section at <http://service.sap.com/smb/sbocustomer> → *Solution Overview* → *Solution Details* → *Supported Platforms*.

RELEASE UPDATES

SAP Note [1295117](#) "Release Update Note on SAP Business One 8.8" describes release updates. See the ADDITIONAL INFORMATION section below.

For information on activating XL Reporter via Windows Terminal Services (WTS), see SAP Note [922569](#).

Make sure you have the latest version of remote support platform for SAP Business One. You can find the latest version of remote support platform for SAP Business One on SAP PartnerEdge Portal at <http://channel.sap.com/sbo/rsp>.

LAST MINUTE CHANGES

N/A

FUNCTIONALITY UPDATES

N/A

ADDITIONAL INFORMATION

In addition to the updates provided in this ReadMe document, please check the following sources for more information:

- SAP global website at <http://www.sap.com/solutions/sme/businessone/index.epx>.
- SAP Business One Customer Portal at <http://service.sap.com/smb/sbocustomer>.

To access SAP Business One Customer Portal you require an S-user. Contact your SAP Business One partner to obtain your S-user.

- SAP Notes search at <http://service.sap.com/smb/sbocustomer/notes>.

*You can find details on release updates in SAP Note [1295117](#) "Release Update Note on SAP Business One 8.8".

*You can find additional information relevant to SAP Business One 8.8 in SAP Note [1295116](#) "Central Note for SAP Business One 8.8".

*SAP HotNews are SAP Notes with important information, linked from the SAP Notes search page. We recommend that you check these frequently.

- SAP Business One online help and additional documentation is located in the Documentation folder on the product DVD, or it can be accessed from the SAP Business One *Help* → *Additional Documentation* menu.

- The online help is available as a printable version at <http://service.sap.com/smb/sbocustomer/documentation>. There you also find how-to guides providing additional in-depth information on specific features.

- For support from your support provider, create a message at <http://service.sap.com/smb/sbocustomer> → *Get Support*

SUPPORT AND FEEDBACK

SAP BUSINESS ONE PARTNERS ONLY

To get support for SAP Business One, create a message at <http://channel.sap.com/sbo/support> → *My Customer Messages* (Under *Support* in the left navigation frame).

- For details of system requirements, refer to SAP Business One System Requirements Guide at <http://channel.sap.com/sbo/documentation>.

- For details of supported platforms, refer to the SAP Business One supported platforms overview at <http://channel.sap.com/sbo/platforms>.
- For further support information or inquiries:
 - *See <http://channel.sap.com/sbo/support>.
 - *Refer to the international Hotline directory at <http://channel.sap.com/sbo/support> → *Contact Support* (Under *Support* in the left navigation frame) → *Call Support Hotline*.
 - *Refer to SAP Note [528296](#) "General Overview Note for SAP Business One Releases".
- Additional product, training, and marketing information is found in SAP PartnerEdge Portal:
 - *Product information: <http://channel.sap.com/sbo/solutions>
 - *Training information: <http://channel.sap.com/sbo/education>
 - *Marketing information: <http://channel.sap.com/sbo/marketing>

More support information is available in the SAP Business One Administrator's Guide under the Getting Support section. This is located in the Documentation folder on the product DVD, or it can be accessed from the SAP Business One *Help* → *Additional Documentation* menu.